

MICHAEL E. JONES

AI Implementation Expert & Technical Program Leader

San Jose, CA 95126 | 206-818-7673 | mejones73@pm.me

[linkedin.com/in/mejones73](https://www.linkedin.com/in/mejones73) | github.com/tinybiggs | mikejones.online

PROFESSIONAL SUMMARY

AI Integration | PMO Consultation | Platform Development | Community Resilience

AI-Augmented Organizational Intelligence Architect with 26+ years driving transformative technology initiatives across gaming, entertainment, and media. Pioneering the intersection of traditional program management with cutting-edge AI/automation to build scalable organizational systems. First 1% ChatGPT user (2023-2025) with proven expertise implementing AI agents, RAG systems, and automation workflows that deliver measurable operational improvements.

Core Expertise: Strategic AI Integration | Multi-Agent System Architecture | RAG Implementation | Process Automation | Cross-Functional Leadership | Agile & Hybrid Methodologies | Product Lifecycle Management

AI & AUTOMATION ACHIEVEMENTS (2022-2025)

AI-Powered Portfolio & Knowledge Management System

MikeJones.online | Self-Directed Research & Development | 2024-2025

Professional portfolio website showcasing AI implementation expertise through its own architecture—website built using the same AI-augmented methodologies I consult on

- Architected multi-agent coordination system using Claude AI with NATS JetStream messaging for autonomous project execution across specialized agents working in parallel
- Implemented production RAG (Retrieval-Augmented Generation) system with 200+ verified entries ensuring content consistency across all pages and agents
- Built multiple specialized AI agents including Project Manager, Technical Documentation, Web Content Builder, Requirements Gathering, and Business Analyst coordinating via pub/sub architecture
- Delivered complete professional portfolio in 2 weeks using AI-augmented workflows (traditional timeline: 2-3 months)—demonstrating 6-10x efficiency improvement
- Technical Stack: Python, NATS JetStream, Ghost CMS Pro with ActivityPub, RAG architecture, Claude API integration, automated deployment pipelines, Git version control

Local AI Infrastructure & Privacy-First Systems

OfflineAI Project | Independent Research | 2023-2024

- Deployed production-grade local LLM infrastructure using Ollama with 8+ models (Llama 3.2, DeepSeek-R1, Qwen2.5) achieving ChatGPT-comparable performance without cloud dependencies
- Architected family management AI system with persistent memory, automated scheduling, and multi-domain knowledge organization
- Security Achievement: Zero external data transmission while maintaining enterprise-grade functionality

Early AI Adoption & Power User Credentials

ChatGPT Year-in-Review 2025 | Verified Metrics

- First 1% of ChatGPT users globally — demonstrating early adoption and sustained power usage before mainstream awareness
- Top 3% for message volume — 9,751 messages sent across 439 conversations
- "The Strategist" archetype — elite user category (3.6% of all users) indicating advanced strategic AI application

PROFESSIONAL EXPERIENCE

Principal Technical Program Manager (Self-Employed Consultant)

Velocity Partners | San Jose, CA (Remote) | 01/2020 – Present

AI-Augmented PMO Consulting

- **Service Innovation:** Developed three-tier consulting framework combining traditional PMO design with modern AI automation (Workflow Assessment, Implementation Sprint, Fractional PMO Retainer)
- **Target Market:** 50-1500 employee companies in gaming, entertainment, and media experiencing "too many meetings, still missing clarity"
- **Competitive Differentiation:** Pioneering PMO approach combining RACI/swimlanes/cadence design with n8n workflows, AI agents, webhooks, and organizational memory systems

Consulting Engagements & Outcomes:

- Created comprehensive RACI matrices, swimlanes, operating cadences, and value stream maps resulting in 30%+ planning time reduction
- Implemented JIRA, Smartsheet, Confluence with custom workflows, automation, and dashboards achieving 3x operational efficiency
- Designed pre-production frameworks for requirements gathering, risk management, and deliverable definition improving estimation accuracy by 80%+
- Developed hiring triggers, role definitions, and onboarding requirements enabling teams to scale without disruption

Principal Technical Program Manager

Kinoo | Mountain View, CA (Remote) | 04/2020 – 12/2022

Award-Winning Connected Hardware Platform Launch

- Led end-to-end program for AI-powered social communication/game platform coordinating 120+ professionals with 3-year \$12M+ budget
- Won 10 prestigious awards including 2022 CES Innovation Award and 2021 Good Housekeeping Best Toy Award
- Managed cross-functional teams across Application Development, Hardware Engineering, Integration, Customer Support, Analytics, Marketing, and Sales
- Established standards reducing planning time 30%+ and achieving 100% product launch success rate

Co-Founder & Program Manager

8 Circuit Studio | San Jose, CA (Remote) | 04/2017 – 03/2020

Web3 Gaming Innovation & Blockchain Integration

- Defined new product ecosystem integrating blockchain technology into gaming experiences
- Managed full product lifecycle from concept to launch to post-release operations ensuring strategic alignment
- Conducted extensive user interviews, polls, and alpha/beta testing ensuring high-quality player experiences

Director, Software Engineering Services

Livescribe | Oakland, CA | 05/2012 – 02/2015

- Pioneered agile methodology adoption for software development while applying waterfall to hardware ensuring cross-departmental compatibility
- Established Build & Release and Automation teams improving release frequency and stability
- Revolutionized estimation process with standardized workflows improving production forecasting

Director of Engineering Services

Kabam | San Francisco, CA | 04/2010 – 01/2012

- Managed 50+ staff with \$4M+ annual budget across QA, Automation, Build & Release, and User Research
- Pioneered agile methodology adoption improving development processes organization-wide
- Streamlined operational processes significantly improving product quality and delivery speed

Project Manager – Video on Demand

Verizon | San Jose, CA | 10/2015 – 03/2017

- Unified 250+ employees across five departments and two business units for IPTV service enhancement
- Implemented agile triggers in traditionally waterfall environments improving delivery speed

Software Development Engineer in Test (SDET)

Microsoft | Redmond, WA | 1999 – 2007

- Core team member for Xbox and Xbox 360 platform launches, contributed to 6 AAA game titles
- Awarded patent for video game instrumentation method (Xbox SDK) enabling kill shot replay feature in Halo franchise

TECHNICAL SKILLS

AI & Automation: Large Language Models (Claude, ChatGPT, Ollama/local LLMs), RAG Architecture, Multi-Agent System Design & Orchestration, n8n Workflow Automation, NATS JetStream Messaging, Python API Integration

Program/Project Management: JIRA, Confluence, Smartsheet, Trello, Asana, Agile, Scrum, Kanban, Hybrid Methodologies, RACI Matrices, Swimlanes, Value Stream Mapping, OKRs, KPIs

Development & Infrastructure: Git/GitHub, Docker, Ghost CMS, WordPress, CI/CD Pipelines, Linux Administration, API Design & Integration

Content & Communication: Technical Documentation, Stakeholder Communication, Executive Presentations, Content Strategy & Publishing, Visual Design (Figma, Canva)

EDUCATION & CERTIFICATIONS

Bachelor of Applied Science — Computing & Software Systems, University of Washington, Bothell, WA

Bachelor of Arts — Political Science & International Relations, University of Washington, Seattle, WA

Professional Certifications:

- Project Management Professional (PMP) — Project Management Institute
- Certified Scrum Master (CSM) — Scrum Alliance
- Certified Scrum Product Owner (CSPO) — Scrum Alliance

KEY METRICS & IMPACT

- 80%+ improvement in delivery predictability through process standardization
- 3x operational efficiency gains via automation and workflow optimization
- 100% product launch success rate across multiple companies and projects
- \$4M+ annual budgets managed across hardware and software development
- 120+ person teams led in cross-functional product delivery
- First 1% ChatGPT user demonstrating early AI adoption and sustained power usage